



## [Member.MagellanHealthcare.com](https://Member.MagellanHealthcare.com) is live!

The new Employee Assistance Program member website went live on July 13<sup>th</sup>. If you visit [MagellanAscend.com](https://MagellanAscend.com), you'll be redirected to the new site.

If you haven't already done so, visit [Member.MagellanHealthcare.com](https://Member.MagellanHealthcare.com) to log in or register, and get started on your wellbeing journey.

- If you have an account on the old member website ([MagellanAscend.com](https://MagellanAscend.com)), you can use the same email and password on the new website [Member.MagellanHealthcare.com](https://Member.MagellanHealthcare.com). You do not need to register for a new account. Simply click on the "Sign In" button and proceed. If you've forgotten your password, please see the attached FAQs for information on how to reset it.
- If you do not have an account on the old member website/portal, please register for a new account by clicking on the "Sign Up" button.

Key features:

- **Personalized experience**—When you first log in/register, you'll choose one or more areas of your life where you feel you need the most support. This information is confidential and used to create your personal experience.
- **Member dashboard**—Your onboarding preferences will inform which content is presented to you, including links to services, articles, upcoming webinars and trending news.
- **Categories for Life, Mind and Body**—You can peruse the site to find timely and relevant information on a variety of topics related to these categories including family, finances, legal, and mental and physical wellbeing.
- **Find care**—Enhanced matching and quick find capabilities help you find the right provider for your needs.
- **Live chat**—Direct support to help you find what you are looking for.

[Check out the attached FAQs for more information.](#)